



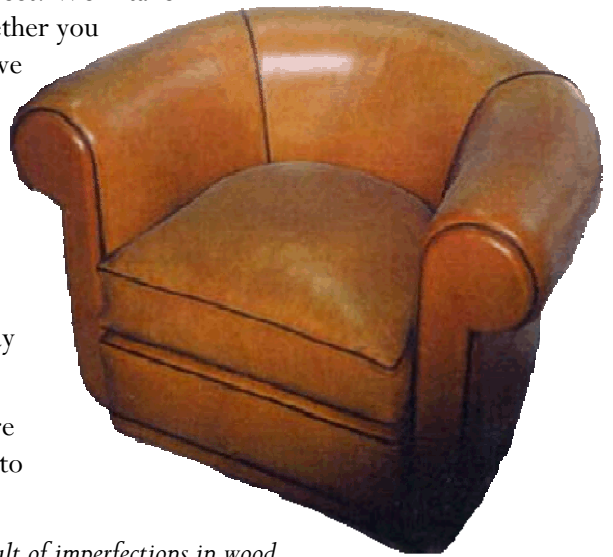
Doing Business with Atelier de France

We are happy to provide an estimate for your furnishing or decorative project. We'll take into account your needs – fabric choices, trim, stuffing, and framing – whether you are restoring an antique or creating a new piece. We recognize that you have particular design needs and require the finest materials. At Atelier de France, we offer years of expertise in upholstery fabrics, fillings, and trims, and we look forward to helping you select the finest materials available.

We start with an estimate, based on the product specifications for your project. Our estimates are honored for 60 days; if there is a delay in order confirmation, or if product specifications change, please note that there may be a chance in price.

We will sit down with you to detail all of the design elements – once you're satisfied with the specifications, you will sign an approval, which allows us to begin work. At that time, we require for a 50% deposit.

Please note that custom furniture and accessories may have slight variations as a result of imperfections in wood, fabric, and trims, but that we will do our best to use the finest cuts of materials to provide you with as perfect an item as possible. We are not responsible for any reactions to fabrics or wood due to climate.



Once we have a signed approval, complete with the detailed design specifications, we will start work on your project. If you require any changes to the materials or scope of work, there will be pricing and scheduling adjustments. Please note that change order fees which amount to 10% or more of the original order amount will require an additional deposit payment.

We believe in complete transparency in our work process – after all, you are paying for specific materials and methods, and we want you to be satisfied at every step. Each time we complete a stage, we will send you photos of the work in progress.

When your product is complete, we will notify you and arrange for your final inspection at our offices. You may make arrangements for inspection, final payment, and delivery in advance.

Atelier de France does not handle shipping or storage. Please make arrangements to have your product shipped upon completion. We will begin charging a storage fee of \$5.00 per day per item at 10 days after completion.

If you must cancel your order, you are responsible for paying Atelier de France for materials purchased and work completed to that point.

For full terms and conditions, please refer to the Warranty, Terms and Conditions found on your Order Acknowledgement.

